aura suites
ALL-SUITES HOTEL

# Dear Guest

Welcome to Aura Suites, your abode of comfort and elegance in the heart of Dar Es Salaam. From the moment you step through our doors, we aim to providea seamless blend of refined luxury and homely comfort.

Our meticulously designed suites offer a spacious and tranquil escape, ideal for both business travelers seeking a productive stay, and families looking to create cherished memories. Equipped with modern amenities and tasteful décor, each suite is crafted to be your personal haven away from home.

As you settle in, we invite you to explore the diverse culinary delights at our in-house restaurant, Kinaya. Perched on the 16th floor, Kinaya not only offers a world-renowned menu of global cuisine but also breathtaking views of the Dar Es Salaam skyline, enhancing your dining experience under the stars.

Dive into relaxation at our pristine outdoor pool, or keep up with your fitness regime at our fully-equipped fitness center. Whether you choose to invigorate your senses with a refreshing swim or energize your day with a workout, we have arranged the finest facilities for your leisure and convenience.

Should you be here for business, our state-of-the-art banquet space, Orbit, is at your disposal. Expertly designed to host a variety of events and board meetings, we ensure a seamless and exceptional experience for your professional engagements.

Our dedicated team is here to cater to your every need, ensuring your stay at Aura Suites is nothing short of extraordinary. We are honored to have you with us and are committed to making your stay a delightful journey.

**We wish you a wonderful stay with us.**

Karibu!
Aura Suites Team

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# Guest Services

**RECEPTION**
108

**IN ROOM DINING / KINAYA**
108

**ACCOUNTS**
Accounts are payable upon presentation by means of cash or recognized credit card.Credit facilities are only permitted if approved in advance by Management.

**AMENITIES**
Baby Cots & Baby-sitting services can be arranged with advanced notice. The Hotel also provides travel essentials like shampoo, shaving kits, sewing kits and dental kits.

**ADAPTERS**
The local voltage is 220/240 Volts at 50/60 Hertz. Adapters can be obtained from Reception. A refundable deposit of US$ 5 will be charged.

**AIR- CONDITIONING**
For your convenience all rooms are fitted with individual controlled air-conditioners.

**AIRLINE RESERVATIONS**
To book, change or confirm airline reservations, please contact Reception.

**TOWELS**
Extra Towels are available on guest request.

**CHECK-OUT / CHECK-IN**
Check-out time is 11h00. Check -in time is from 14h00



**EMBASSIES / HIGH COMMISSIONS / CONSULATES**
Information regarding Diplomatic Representatives in Dar es Salaam can be obtained from Reception.



**EXCURSIONS TO NATIONAL PARKS AND / OR ZANZIBAR**
Several charter fights & transfer by ferry are available daily to Zanzibar. Enquire at Reception for more information.



**EMERGENCY**
In the event of a fire, please follow the Emergency procedures, located on the back of the room door. For Medical assistance, please contact Reception.



**BACK UP GENERATOR/ BACK UP POWER**
In case of power failure, backup generator would be available on standby.



**FflorIST**
Flowers can be arranged with a 24-hour notice period.



**GYMNASIUM / WALKWAY**
A fully equipped air-conditioned gym is located next building with walkway at no additional cost to resident guests.



**HOUSE KEEPING**
Guest rooms are serviced daily, to request specific services please contact Reception.



**INTERNET SERVICE**
Wi-Fi internet service is available on the Aura Suites premises.



**LAUNDRY**
Kindly fill up your laundry slip placed in your room and have your clothes deposited in the laundry bag at your convenience.



**NEWS PAPER**
Local newspapers are available in the lobby.



**PHYSICALLY CHALLENGED**
Please contact Reception if assistance is required.



**RESERVATIONS**
To make a booking with us, please email us at
stay@aurasuites.co.tz



**ELECTRONIC IN ROOM SAFE**
Please utilize the electronic safe in your room for all valuables.
The owner, manager and /or operator of the hotel does not accept any responsibility or liability whatsoever for the safe custody or loss or damage or destruction of any article stored or deposited in the room or in-room safe or the hotel's safe deposit facility, whether arising



**WAKE-UP CALLS**
Wake-up calls can be arranged with Reception.